



Valley Country Pty Ltd
ACN 057 336 222

Returns

130 Prince Street, GRAFTON NSW 2460 Australia
Phone: **1300 850 620** Fax: 02 6643 1110
returns@valleycountry.com www.valleycountry.com

You can print this form and complete it by hand or fill it in on screen and then print it.

Return Authorisation Number: _____

To obtain an RA number, please phone 1300 850 620 or email returns@valleycountry.com

Personal Details

Name _____	Legends Card No. _____	
Address _____		
Locality _____	State _____	Postcode _____
Country _____	Phone Number _____	Mobile Number _____
Email Address _____		

Product Details

EXCEPT FOR FAULTY PRODUCTS UNDER WARRANTY, ALL PRODUCTS RETURNED MUST BE IN NEW CONDITION, IN THEIR ORIGINAL UNDAMAGED PACKAGING WITH ALL TAGS ATTACHED OR ENCLOSED.

Returned item _____

Docket Number _____ **Date of Sale** _____

Reason for Return

If Valley Country agrees that the goods are faulty, freight costs will be borne by Valley Country.

Faulty Product

Valley Country reserves the right to repair, replace or credit the value of the item at our discretion.

Description of fault _____

Return Postage **\$AUD** _____

VALLEY COUNTRY DOES NOT ACCEPT COD RETURNS.

- Replace with same product
- Replace with new colour / size / product _____
- Credit my account at Valley Country
- Credit my credit card or bank a/c

This option only available by prior arrangement.

Card Type _____	Card Number _____	Expiry Date _____
Bank BSB _____	Account Number _____	Account Name _____

Incorrect Product Ordered or Supplied

I understand I will be charged for any difference in price and, if I ordered the incorrect product, for freight as well.

- Replace with new colour / size / product _____
- Credit my account at Valley Country

Valley Country does not accept returns of items that have been made to order or made to measure.

Please enclose a completed copy of this form with the goods that are being returned.